Home Health & Hospice lost one of its greatest champions when Bob Miller, a remarkable friend to our organization for many years, died unexpectedly February 4, 2020. He was 84.

Bob devoted himself to improving the lives of those around him. With his wife Holly, Bob was an ardent supporter of the Home Health & Hospice mission. Over the years Bob and Holly made many significant contributions to our organization, including the donation of our Prim Road building in 1993 and as a benefactor and builder of the McClure Miller Respite House in 2016. Most recently, he and Holly donated $500,000 to continue the Respite House legacy.

Bob was a firm believer in our hospice mission, and we’re able to continue providing essential end-of-life care to those in need at Respite House and across Chittenden and Grand Isle counties thanks to his enduring generosity and vision. We’re incredibly grateful for his charitable leadership over the years.

Bob and Holly Miller at the McClure Miller Respite House.
A MESSAGE FROM THE PRESIDENT

Dear friends,

As the saying goes, “Kindness is a gift everyone can afford to give.” Your remarkable generosity demonstrates kindness and so much more. Indeed, community support has never meant more than it has over the past year. If any silver lining can be found in our collective pandemic experience, it is that, together, we persevere.

In partnership, we continue helping Vermonters live their best lives through the delivery of essential home health and hospice care wherever they call home. We are here for one another. I’m proud to join such a caring, connected community, and look forward to meeting, learning and drawing inspiration from you in the days ahead.

On behalf of our staff and those we serve, thank you for your support and your incredible generosity.

With gratitude,

Adrianne Johnson Ross
President and Chief Operating Officer

Several photos in this report were taken prior to the COVID-19 pandemic and thus do not reflect COVID-19 safety protocols.
118,984 Home Visits
90% Joint replacement patients saw improved pain
80% Of our Adult Home Care patients avoided re-hospitalization
201,964 Hours of Care Provided
5,862 Days of Care Provided at Respite House
$2m Charitable Care provided by 2,109 donors
4,556 Clients Served
7,798 Telemonitoring blood pressure measurements
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OUR GENEROUS COMMUNITY

Whether a patient is returning home from the hospital after an inpatient stay for acute illness or surgery, seeking parenting education, managing a chronic health condition like diabetes or heart disease, or facing a life-limiting diagnosis, home health and hospice services provide the expert care and support they need.

Your giving makes all of this possible.

Private support from our generous community is essential to our work at UVM Home Health and Hospice. In 2020, over 2,100 donors invested in our work and we are grateful to each and every one. Supporters from across Vermont—and across the world—came together to make an impact on our neighbors in Chittenden and Grand Isle Counties.

Nancy Wright

“My introduction to hospice came over 25 years ago when visiting a dear friend at Respite House. Seeing medically excellent, compassionate care in a setting as close to home as one could envision was a revelation. I was so impressed that I registered for the Volunteer Training. I remain grateful, as volunteer, former client, donor, and advocate, to be able to support our Home Health & Hospice, since 1906 truly a community treasure.”

CJ Charlebois Melendy

CJ Charlebois Melendy has been a member of our Board since 2018. She is owner of Guided Wealth Advisors, an Ameriprise Wealth Advisory Practice. As a lifelong Vermonter, CJ is passionate about supporting her community. “I’m proud to serve on the Home Health and Hospice Board. I give because I believe in the mission and want to make sure the services we provide are available to everyone who needs them.”

Heather Hammond

Heather Rider Hammond has been a member of our Board since 2018 and is an attorney at Gravel & Shea, in downtown Burlington. “I donate to Home Health and Hospice because I care about the health of our community. From my time on the Board, I’ve seen firsthand the immense value this organization provides and the life-changing impact the staff makes on the patients and families they serve.”

Heather Hammond has been a member of our Board since 2018 and is an attorney at Gravel & Shea, in downtown Burlington. “I donate to Home Health and Hospice because I care about the health of our community. From my time on the Board, I’ve seen firsthand the immense value this organization provides and the life-changing impact the staff makes on the patients and families they serve.”
We rely on support from our community to bridge the gap between our revenues and expenditures to provide this care for our neighbors.

In 2018, UVM Home Health and Hospice affiliated with the UVM Health Network. Being a part of the Network provides several significant benefits, including cost sharing for administrative services and purchasing medical supplies. We have increased opportunities to collaborate across the network to achieve better outcomes for our community. One thing that hasn’t changed, however, is our financial model. We remain responsible for our own revenue streams, including philanthropic dollars.

When you make a donation, your gift goes right to UVM Home Health and Hospice. We are so grateful to our loyal supporters.

UVM Home Health and Hospice has proudly served our community for over 100 years—our donors help us ensure that quality home-based care is available for the next 100 years and beyond.

When you make a donation, your gift goes right to UVM Home Health and Hospice. We are so grateful to our loyal supporters.

PHILANTHROPY IS ESSENTIAL TO OUR FINANCIAL MODEL.

Thanks to your generosity, we were able to partially bridge the gap between our revenues and expenditures to provide care for our neighbors in need. Thank you for your continued support.

Providing care to our community is our mission and we are proud to meet the needs of our patients. This mission drives UVM Home Health and Hospice to provide care that is well above and beyond what we are reimbursed for.
Receiving Care—Wherever You Call Home

Corey Mallon, Adult Home Health Nurse, spends his days traveling around our service area, providing care to his patients in the familiar comfort of their home. While Covid-19 has meant there are additional safety precautions in place, the essential work of our home health nurses has continued.

“What I love most about my job is seeing the impact my work has on all of my patients. I’m so proud of all of my colleagues who have ensured our patients continue to receive excellent care in this tough time.”

Reflections from Ally Parker, Grief and Bereavement Coordinator

“The bereavement office is busy working to provide grief support wherever we can. Covid-19 and all of the heaviness that comes with it lies like a blanket over our bereaved hospice families who are contending with the stressors of Covid while also grieving the death of a loved one. One standout and commonly shared challenge has been the inability to gather for memorial services to honor loved ones, and to find comfort and connection with others doing the same. More than ever before I see the importance of grief work and finding ways to support one another.”

Staff Member Receives KidSafe Outstanding Service Award

Pediatric Physical Therapist Scottie Taylor has been honored by KidSafe with the 2021 Janet S. Munt Prevention Award, which celebrates an individual or group working to strengthen families and improve the health and well-being of children. A family Scottie works with nominated them for this award—a true testament to the vital role our Family and Children’s Program staff play in the lives of the families they work with.

Staff Profiles

MANY THANKS TO OUR VOLUNTEERS

We couldn’t do what we do without the steadfast support of our 475 volunteers, who play integral roles at McClure Miller Respite House, Adult Day and other programs. Due to Covid-19, many of our volunteers were not able to fill their usual, crucial roles. We can’t wait to welcome every amazing volunteer back when we can!
FUN RUN AND WALK

Our 2020 Fun Run event, which raises money to support the McClure Miller Respite House looked a little different than usual last year. Due to Covid-19, our annual event went virtual. We are so grateful to the dozens of participants and sponsors who stepped up to help us raise over $40,000 in crucial funding to support quality end-of-life care.

Save the Date

Our 2021 Fun Run will be virtual again this year and we look forward to welcoming you to the team! Look for more information on how to get moving while supporting a crucial service in our community. You can sign up now online at uvmhomehealth.org/run.

HOST YOUR OWN FUNDRAISING EVENT

Through the year, many generous and dedicated community members host a variety of fundraisers from bake sales to golf tournaments to help us serve our patients. By joining with friends, family and colleagues to turn an activity you love into support for UVM Home Health and Hospice, you’ll bring essential medical care to patients and families - particularly those unable to pay for that care themselves.

To learn more about hosting your own fundraising event, please visit our website or contact us at by email at Donate@UVMHomeHealth.org.

CHAMPION FOR END-OF-LIFE CARE

ESTELLE DEANE

20 years ago, conversations around hospice and end-of-life care weren’t common in the Burlington area. Estelle Deane, along with her friend Joan Madison, made it her mission to change that. In 1997, Estelle and Joan founded the Madison-Deane Initiative (MDI), following the deaths of their husbands within months of each other. Their mission was to improve end-of-life care.

Estelle Deane died in 2020 and in her estate left a generous gift to the MDI, building on her powerful legacy. Estelle Deane served on our Honorary Board until her death and we are so grateful for the innumerable ways she served our community and our organization.

Leave a Lasting Legacy

Including UVM Home Health and Hospice in your will or trust or making a gift through your retirement plan assets are wonderful ways to make a lasting impact on our community. Contact our Development Office at Donate@UVMHomeHealth.org or (802) 860-4499, ext. 3812 to learn more.
UNIVERSITY OF VERMONT HEALTH NETWORK HOME HEALTH AND HOSPICE GOVERNANCE

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